Annex 2

Proposed text for inclusion in Tonbridge and Malling Statement of Licensing Policy 2025 – 2030.

SPIKING AWARENESS – "ASK FOR ANGELA"

People's safety in the nighttime economy is continually highlighted in the press, media and social media coverage

Details of training material can be found at **Home - Ask For Angela**

Safety measures to put in place

- Premises should train staff about the "Ask Angela Scheme" and drug awareness, including the effects of Psychoactive substances where the chemicals affect brain function.
- Premises staff should encourage customers to ensure their drinks are not left unattended
- Use of publicity material to ensure customers remain vigilant (posters)
- The Council expects that when a trained member of staff hears the code phrase they should understand that the person needs support and will be able to respond in an appropriate, **discreet way**. This could be offering them an alternative way out of the venue, calling them a taxi or in a more serious situation, altering venue security and/or the Police.